Upgrading from an older ScanNCut?

We hope your previous model ScanNCut has assisted you in many creative projects over the years! We'd love for more people to experience the fun of ScanNCut. While they don't have the same features as the newest ScanNCut DX range, previous models will still be useful for many years to come. Consider giving your old machine to a friend, relative, school or charity who might benefit. Make sure to introduce them to Echidna Sewing – we'd be happy to give them free support on using their machine. If you have a previous version of this guide, please pass that on as well.

There are some important considerations in upgrading to the new ScanNCut DX:

- Mats for older models are **not** compatible. Give/sell these with your old machine. Only the new mats (with product codes starting CADX) are compatible with ScanNCut DX.
- Blades and blade holders for the older machines **are** compatible with the new ScanNCut DX but won't offer auto blade sensing (the most important feature of the new machine). We recommend selling/giving these with your old machine as well.
- All the premium functions (rhinestone, sticker, stamp, embossing kits etc) **are** compatible with the new ScanNCut DX. These functions are connected to your CanvasWorkspace account, not the machine. Consider if you want to include these premium functions **before passing on your old machine**.
 - **To keep your premium functions**, you'll just need to disconnect the old machine from your CanvasWorkspace account:
 - 1. Log in to CanvasWorkspace (canvasworkspace.brother.com)
 - 2. Click your username in the top right to open Account Settings
 - 3. Select Machine Registration in the menu
 - 4. Select your machine
 - 5. Click Remove and then confirm
 - **To pass on your premium functions**, you need to assign your CanvasWorkspace account to the new owner:
 - 1. Log in to CanvasWorkspace (canvasworkspace.brother.com)
 - 2. Download any projects you want to save to your computer, since you'll lose access to this account
 - 3. Click your username in the top right to open Account Settings
 - 4. Select User Information Settings in the menu
 - 5. Set a new password
 - 6. Change the birth date, gender and email address to that of the new owner. Let them know to expect a confirmation email. Unfortunately the login ID can't be edited.
 - 7. Log out and then sign up for a new CanvasWorkspace account to use with your new ScanNCut DX machine.